



### The Resident-Centered Housing Challenge

The Biden-Harris Administration is launching the Resident-Centered Housing Challenge – a call to action this spring for participants across all levels of government, in the private sector, and in civil society to make tangible commitments that strengthen protections for renters and advance resident-centered housing management practices. These commitments will further the Administration’s historic record of expanding fairness and affordability in the housing market, which includes the release of the Blueprint for a Renters Bill of Rights and agency actions that promote greater fairness and transparency in the rental market.

If you have questions or would like to connect with the White House Resident-Centered Housing Challenge team, you can send an email to [RCHousingChallenge@whh.eop.gov](mailto:RCHousingChallenge@whh.eop.gov).

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Refer to the *Blueprint for a Renters Bill of Rights* and our announcement fact sheet as a resource through the submission process.

**For housing providers, property managers, and investors:**

The Resident-Centered Housing Challenge encourages housing providers, property managers, and investors to strengthen practices and commitments to improve the quality of life for renters. As a part of this pledge, housing providers commit to one or more of these actions:

- Alignment with the overall Blueprint – such as developing a code of ethics or membership standards that align with the Blueprint principles.
- Access to safe, decent, affordable housing – such as adopting higher standards than are required by state or local law.
- Access to clear and fair leases – such as reducing or eliminating rental “junk fees,” which are the hidden fees, charges, and add-ons.
- Education, enforcement, and enhancement of renter rights – such as creating new benefits and/or services for residents that enhance their economic mobility, build credit, and/or prepare them for homeownership.
- Right to organize – such as enhancing and increasing communication between tenants, residents, and housing providers and other types of resident-centered housing communication practices.
- Eviction prevention diversion, and relief – such as expanding pathways to eviction mitigation and prevention.

I understand

**For state, local, Tribal and territorial governments and housing agencies:**

The Resident-Centered Housing Challenge encourages other levels of government and their agencies to use the Blueprint to strengthen existing policies and develop new policies that promote fairness and transparency in the rental market. As a part of this pledge, government partners commit to one or more of these actions:

- Alignment with the overall Blueprint – such as developing a state or local regulatory and/or legislative agenda aligned with the Blueprint principles.
- Access to safe, decent, affordable housing – such as new measures that improve access to affordable housing, create safeguards to protect renters from egregious rent increases, and improve housing quality.
- Access to clear and fair leases – such as limits on or elimination of rental “junk fees,” which are the hidden fees, charges, and add-ons.
- Education, enforcement, and enhancement of renter rights – such as addressing discrimination based on source of income.
- Right to organize – such as measures that enhance and increase communication between tenants, residents, and housing providers.
- Eviction prevention diversion, and relief – such as expanding pathways to eviction mitigation and prevention.

I understand

★ Information you provide in this survey such as your organization name, industry, and commitment may be used in White House press releases, fact sheets, or other communications related to the Resident-Centered Housing Challenge. For additional information regarding privacy, please visit <https://www.whitehouse.gov/privacy/>.

I understand

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**\* Organization Type:**

Select your organization type.

Select an answer choice from the list

If you selected "Other" above, please elaborate in the text box below.

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**★ Organization Name:**

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**★ Point of Contact Name:**  
Enter your name.

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**★ Point of Contact Email:**  
Enter your email.

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**★ Point of Contact Title:**  
Enter your job title.

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**★ Location:**  
Enter the city or region (e.g., Northeast, Midwest) where your organization is based. If your reach is national, please enter "national."

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★ **For housing providers, property managers, investors, and others:** Please select one or more actions that your organization is committed to taking to advance resident-centered management practices:

Alignment with the overall Blueprint – such as developing a code of ethics or membership standards that align with the Blueprint principles.

Access to safe, decent, affordable housing – such as adopting higher standards than are required by state or local law.

Access to clear and fair leases – such as reducing or eliminating rental “junk fees,” which are the hidden fees, charges, and add-ons.

Education, enforcement, and enhancement of renter rights – such as creating new benefits and/or services for residents that enhance their economic mobility, build credit, and/or prepare them for homeownership.

Right to organize – such as enhancing and increasing communication between tenants, residents, and housing providers and other types of resident-centered housing communication practices.

Eviction prevention, diversion, and relief – such as expanding pathways to eviction mitigation and prevention.

Other.

If you selected “Other,” please describe below:

Enter up to 200 characters...

★ Please include a brief description of the action(s) you are committed to taking and how it advances resident-centered management practices. Please note if these are new, pre-existing, or expand on pre-existing action(s).

Enter answer...



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