

NATIONAL AFFORDABLE HOUSING MANAGEMENT ASSOCIATION

# NAHMANews™

PROTECTING THE INTERESTS OF AFFORDABLE HOUSING PROPERTY MANAGERS AND OWNERS

## **NAHMA Celebrates the Affordable Housing Industry's Standard-Bearers**

*Alexandria, Va., Jan. 13, 2020* — The National Affordable Housing Management Association (NAHMA) announces the winners of its annual Industry and AHMA Awards, which will be presented during its [Biannual Top Issues in Affordable Housing winter conference](#), March 8-10, in Washington, D.C.

The list of award winners includes both individuals and organizations whose professionalism, dedication and accomplishments in assuring quality housing for low-income Americans raises the standards of the multifamily affordable housing industry. More detailed descriptions of award winners will be provided in the March-April issue of *NAHMA News*.

### **NAHMA Industry Statesman Awards**

Given annually to NAHMA Executive Council members who are either in or nearing retirement, in recognition of many years of outstanding leadership and service to NAHMA.

**Carole Glodney**, SHCM, NAHP-e, president of GK Management Co. Inc., has more than 45 years of experience in the affordable housing industry, and during that time Glodney has devoted herself to the company, as well as to every housing owner, resident and organization she has ever worked with. Her drive and compassion to preserve affordable housing and enhance the quality of life of the residents has allowed her to become a strong advocate in the industry. Not only has she displayed her leadership and talents in the industry, but she has also exhibited an uncanny ability to connect with everyone she meets.

**Steve Henderson**, NAHP-e, formerly chief operating officer of Prospera Housing Community Services, began his career in the affordable housing industry in 1990, and after 28 years, he retired at the end of 2018. Henderson's background was in finance, but after a promotion to the operational side of things, he was able to expand his expertise beyond spreadsheets and numbers, and focus on the people he worked with and the residents they served. He also gave back to the industry by serving on several committees and on the boards of directors for both SWAHMA and NAHMA.

### **NAHMA Industry Achievement Award**

Given annually to a NAHMA Executive Council member who has contributed significant or noteworthy leadership or other contributions to NAHMA within the past year or two.

**David Joyner**, NAHP-e, vice president of asset management for Trinity Development & Management, and **Amy Albery**, senior vice president of Wallick Communities, are being honored for their commitment of time and outstanding leadership as the chair and vice chair of the NAHMA Grassroots Advocacy Task Force. Under their leadership, the task force has been able to spearhead a new high level of effective engagement by NAHMA members in grassroots advocacy.

**Peter Lewis**, SHCM, NAHP-e, CPO, CGPM, executive vice president of The Schochet Companies and **Lisa Tunick**, Esq., of Reno & Cavanaugh PLLC, serve as chair and co-chair of the Membership and Marketing Committee for NAHMA and provided leadership as the co-chairs of the NAHMA Next Generation of Emerging Leaders Task Force, which has helped launch exciting new membership initiatives designed to grow the association's membership base and connection with its next generation of industry leaders.

#### **Industry Partner Award**

Given annually to a government agency or other affordable housing organizational partner that has made a significant contribution to the cause of affordable housing in the previous year.

**Dean Santa**, division director, Multifamily Asset Management for the Department of Housing and Urban Development (HUD) in the New York region, has been instrumental in furthering the cause of excellence in affordable housing and maintaining its high standards in the industry. He has been a member of the New Jersey Housing and Mortgage Finance Agency Task Force and has worked to bridge the gap between the agency, HUD management and owners. Santa has also been instrumental in bringing together owners and managers in the New York area to organize a revitalized a New York AHMA.

#### **AHMA of the Year**

Given to AHMAs using criteria such as size, number of members, success in membership recruitment, membership retention, education and training course attendance, financial stability and other factors.

Large: **SAHMA** was able to recruit 50 new members out of a pool of 66 leads for 2019, all while the association maintains an 89% retention rate. SAHMA, which covers eight southeastern states and the Caribbean, held 63 educational events drawing more than 915 students. Additionally, SAHMA held eight state level meetings throughout the spring and a leadership conference that attracted a total of 3,774 participants. The association has continued to grow its webinar opportunities by offering, on average, four webinars per month.

Medium: **AHMA-PSW**—which has members in Arizona, Nevada, and Southern California—over the last three years, has experienced steady growth while implementing new ideas, initiatives and programs. Among the accomplishments during this time period are a rebranding and launch of a new website, initiating the first membership drive, successfully introducing an advocacy and public awareness campaign, and developing a strategic partnership to have dedicated concierge service to access a rebate program in California, just to name a few.

Small: **AHMA of Washington**, serving Washington state, enjoys a 94% retention rate and was able to recruit 15 new members. The association also saw the attendance and number of training sessions jump from 301 attendees at 15 sessions in 2018 to 616 attendees at 20 sessions in 2019. Over the past three years, the AHMA's financial position has continued to strengthen. This has allowed the board to evolve from a mindset of financial insecurity to one of purposeful spending to implement its strategic goals.

#### **AHMA Communities of Quality Program Award**

Given to AHMAs according to size that have a substantial number of COQ awards in their area, demonstrate support for the program, and introduce new or innovative activities.

Large: **SAHMA** has 593 COQ National Recognition Program participants, with nine new communities since the previous year. In addition, 10 SAHMA member companies have received the Communities of Quality Corporate Partner Designation.

### **AHMA Innovation Award**

Given in recognition of a new program, service or activity that an AHMA began sometime in late 2018 or in 2019. There are two co-winners this year.

**JAHMA** has formed three committees over the past year to facilitate more member involvement and create an opportunity for active members to gain a seat on the JAHMA Board of Directors. The Innovation and Technology Committee was formed to progress the association's efforts in member engagement through social media, newsletters and other digital media. The Training Committee is working toward offering an increased number of trainings per year with a focus on expanding training for maintenance. The Membership Committee is tasked with increasing membership.

**PAHMA** kicked off its 2018-2019 Advocacy Drive and the Affordable Housing Career Initiative to unify its membership and teach them to become a voice for housing. Through the advocacy initiative members pledged to SOARR: Speak up about the need for affordable housing; Offer to host a site visit; Attend a town hall meeting; Raise awareness of the housing industry; and Recognize their site on social media. PAHMA also began a career initiative to address the concerns of staff turnover and the struggle to attract qualified personnel in the industry, as well as to bring housing career opportunities to the forefront in schools and within the membership.

### **NAHMA Communities of Quality Award**

Given annually to a NAHMA Executive Council member who has the most newly listed properties on the NAHMA National Recognition Program COQ Registry—based on data maintained by NAHMA staff.

Most new in 2019 is awarded to **TELACU Residential Management Inc.**, headquartered in Los Angeles, Calif.

### **NAHMA President's Award**

Given annually by NAHMA's president for outstanding leadership or other contribution to NAHMA and the affordable multifamily housing industry—to be named by NAHMA's president at NAHMA's annual winter meeting during the March 9 awards ceremony.

NAHMA is the leading voice for affordable housing management, advocating on behalf of multifamily property managers and owners whose mission is to provide quality affordable housing. NAHMA supports legislative and regulatory policy that promotes the development and preservation of decent and safe affordable housing, is a vital resource for technical education and information and fosters strategic relations between government and industry. NAHMA's membership represents 75% of the affordable housing industry, and includes its most distinguished multifamily owners and management companies. Visit [www.nahma.org](http://www.nahma.org) for more information.

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