

# NAHMANews™

PROTECTING THE INTERESTS OF AFFORDABLE HOUSING PROPERTY MANAGERS AND OWNERS

## NAHMA Honors Affordable Housing Industry's Finest

*Alexandria, Va., Jan. 7, 2019* — The National Affordable Housing Management Association (NAHMA) announces the winners of its annual Industry and AHMA Awards, which will be presented at its March 3-5 [meeting](#) in Washington, D.C.

The list of award winners includes both individuals and organizations whose professionalism, dedication and accomplishments in assuring quality housing for low-income Americans raises the standards of the multifamily affordable housing industry. More detailed descriptions of award winners will be provided in the March-April issue of *NAHMA News*.

### **NAHMA Industry Statesman Awards**

Given annually to NAHMA Executive Council members who are either in or nearing retirement, in recognition of many years of outstanding leadership and service to NAHMA.

**Don Beebout**, SHCM, NAHP-e, who recently retired as vice president of Showe Management Corporation, has been instrumental in the advancement of the affordable housing industry in Ohio. He has worked tirelessly as an industry advocate providing a strong and reasonable voice for owners and managers. His vast experience in affordable housing, including his previous experience with the Department of Housing and Urban Development (HUD), has proven an invaluable resource to MAHMA, of which he is a founding member, over the past two and a half decades. Additionally, he has served as a past treasurer and board member of NAHMA and has attended NAHMA meetings consistently for more than 35 years.

**Scott Reithel**, NAHP-e, CGPM, who recently retired as vice president of Community Housing Partners, began his multifamily property management career 40 years ago and has been a property management executive for several national and regional property management companies. He has been a property management instructor with the Milwaukee Area Technical College and is a guest lecturer at Virginia Tech. He is active in NAHMA, where he is a past president and was named an emeritus member in 2018. He was involved in MAHMA where he was a three-time past president and a board of directors member. He also served as the vice chair of the NAHMA Educational Foundation and is a certified member of the Institute of Real Estate Management.

### **NAHMA Industry Achievement Award**

Given annually to a NAHMA Executive Council member who has contributed significant or noteworthy leadership or other contributions to NAHMA within the past year or two.

**Cindy Lamb**, SHCM, NAHP-e, the corporate controller of CSI Support & Development, and **Matt McGuire**, the director of housing for National Church Residences, are being honored for their commitment of time and outstanding leadership to NAHMA as the 2017-2018 vice chair and chair of the NAHMA Regulatory Affairs Committee. In addition, their support in putting together the Management

Occupancy Review (MOR) survey and helping analyze the results, was instrumental in NAHMA's ability to publish a thorough and meaningful survey report. For 2019-2020, Lamb will serve as chair of the Regulatory Committee, while McGuire will serve as vice chair of NAHMA's TRACS and Contract Administration Committee.

**Heather Staggs**, CPO, FHC, SHCM, president of S.T.A.R. Momentum Compliance Consulting Inc., and **Gwen Volk**, SHCM, NAHP-e, CPO, FHC, president of Gwen Volk INFOCUS Inc., both serve as NAHMA-approved credential course instructors. Additionally, both have held leadership roles with NAHMA committees including Volk serving as the 2019-2020 chair of the Certification Review Board, and Staggs serving as the 2019-2020 Education & Training Committee vice chair. The pair is being honored specifically for their generous commitment of time, leadership and expertise to NAHMA in creating the new One-Day CPO course that provides a new educational opportunity to NAHMA and AHMA members.

### **Industry Partner Award**

Given annually to a government agency or other affordable housing organizational partner that has made a significant contribution to the cause of affordable housing in the previous year.

**Delton Nichols**, who recently retired as the director of the HUD Real Estate Assessment Center (REAC), is being honored for his leadership in developing, shaping and administering the REAC, as well as his commitment to a partnership and open dialogue with property managers and owners of affordable rental housing. He was a frequent panelist at NAHMA's annual meetings.

### **AHMA of the Year**

Given to AHMAs using criteria such as size, number of members, success in membership recruitment, membership retention, education and training course attendance, financial stability and other factors.

Large: **SAHMA** was able to recruit 42 new members out of a pool of 53 leads for 2018, all while the association maintains a 91 percent retention rate. SAHMA, which covers eight southeastern states and the Caribbean, held 58 educational events drawing more than 895 students. Additionally, SAHMA held one regional and eight state-level meetings that attracted 3,663 participants.

### **AHMA Communities of Quality Program Award**

Given to AHMAs according to size that have a substantial number of COQ awards in their area, demonstrate support for the program, and introduce new or innovative activities.

Large: **SAHMA** has 566 COQ National Recognition Program participants, with 39 new communities since the previous year. In addition, 10 SAHMA member companies have received the Communities of Quality Corporate Partner Designation.

### **AHMA Innovation Award**

Given in recognition, by AHMA size, of a new program, service or activity that an AHMA began sometime in late 2017 or in 2018.

Large: **SAHMA** established the Affordable Housing Advocate Award to honor and recognize those who have demonstrated great leadership, support and commitment to affordable housing. The SAHMA board of directors and leadership collaborated to develop an appropriate set of criteria the award nominee must meet to qualify as a potential recipient. Recipients are evaluated on their track record and commitment of support and being vocal advocates on behalf of affordable housing. These leaders

could have introduced or co-sponsored legislation, been part of key committees in support of affordable housing initiatives, or been part of a movement to affect positive changes or new solutions in affordable housing.

Small: **AHMA East Texas**, in the wake of Hurricane Harvey in 2017, created a Disaster Plan course where by all participants would not only gain an in-depth familiarity with the HUD Handbook Chapter 38: Multifamily Emergency/Disaster Guidance, but would leave the course with a functioning disaster plan that is adaptable to the unique characteristics of any property. This plan is also suitable for any man-made, local disaster or widespread presidentially declared disaster. Forty-one of AHMA East Texas' 72 members attended the disaster training and left with a ready-to-use plan, representing 57 percent of the association's membership.

#### **NAHMA Communities of Quality Award**

Given annually to a NAHMA Executive Council member who has the most newly listed properties on the NAHMA National Recognition Program COQ Registry—based on data maintained by NAHMA staff.

Most new in 2018 is awarded to **Michaels Management** formerly known as Interstate Realty Management Company, Marlton, N.J.; **Community Realty Management**, Pleasantville, N.J., earned second place; and **Burlington Capital Properties**, Omaha, Neb., was named honorable mention.

#### **NAHMA President's Award**

Given annually by NAHMA's president for outstanding leadership or other contribution to NAHMA and the affordable multifamily housing industry—to be named by NAHMA's president at NAHMA's annual winter meeting during the March 4 awards ceremony.

NAHMA is the leading voice for affordable housing management, advocating on behalf of multifamily property managers and owners whose mission is to provide quality affordable housing. NAHMA supports legislative and regulatory policy that promotes the development and preservation of decent and safe affordable housing, is a vital resource for technical education and information and fosters strategic relations between government and industry. NAHMA's membership represents 75 percent of the affordable housing industry, and includes its most distinguished multifamily owners and management companies. Visit [www.nahma.org](http://www.nahma.org) for more information.

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