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# 1 UNIT 7.0 EMERGENCY AND DISASTER

### 2 CHAPTER 7.2 SECTION 8 PASS-THROUGH LEASES

#### 3 7.2.1 PURPOSE

4 This chapter sets forth the U.S. Department of Housing and Urban Development's

5 (HUD) policies and procedures for utilizing pass-through leases supported by provisions

6 in project-based Section 8 Housing Assistance Payments (HAP) contracts. It provides

7 information for HUD's Office of Multifamily Housing (MFH) staff, performance-based

8 contract administrators (PBCA)/contract administrators (CA), and owners/agents during

9 emergency situations or rehabilitation of a property.

#### 10 **7.2.2 APPLICABILITY**

- 11 This chapter applies to all multifamily projects receiving assistance through a project-
- 12 based Section 8 Housing Assistance Payments (HAP) contract affected by a disaster,
- 13 whether Presidentially declared or otherwise, an emergency, or undergoing
- 14 rehabilitation, subject to HUD approval. This chapter provides guidance to HUD staff,
- 15 PBCAs/CAs, the project owner/agent, and the tenants for dealing with the specific
- situation. Implementing the steps in this chapter does not confer any automatic waivers
- 17 concerning any HUD regulations, policies, or procedures.

#### 18 7.2.3 BACKGROUND

- 19 One of the most critical elements of HUD's mission is to ensure the tenants of HUD's
- 20 multifamily housing properties live in decent, safe, and sanitary housing without
- 21 discrimination. It is difficult to accomplish this mission during a time of crisis, especially
- when the crisis was caused by a disaster or emergency. MFH has a responsibility to

ensure that the tenants of HUD's multifamily properties have an opportunity to find
 quality replacement housing and to assist the owners of multifamily housing to restore

25 damaged properties or provide avenues to complete their rehabilitation, and restore

26 decent, safe, and sanitary conditions at the property. In all instances, the requirements

27 of HUD Reform Act must be followed.

# 28 7.2.4 REQUIREMENTS

# A. Section 8 Requirements

30 31 32

33

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 Owners with tenants assisted through a project-based Section 8 HAP contract, whose unit is rendered uninhabitable (as a result of an emergency, disaster, rehabilitation, as approved by HUD), may temporarily lease a unit on behalf of the affected tenants in another building that is habitable under the Uniform Physical Condition Standards (UPCS) with prior approval from HUD.

Upon approval from HUD, the owner can sign a temporary lease on behalf of
 the displaced Section 8 tenant, and begin to voucher for the contract rent at

| 1<br>2                                       | that temporary unit. This arrangement calls for close contact and cooperation between the owner and tenant.   |
|--|---|
| 3  | <ul> <li>a) The owner may pay no more than the Section 8 contract rent at the</li></ul>   |
| 4  | temporary dwelling until the tenant's damaged rental unit is restored to a  |
| 5  | habitable condition and   |
| 6<br>7<br>9<br>10<br>11<br>12<br>13          | <ul> <li>b) the owner must notify the tenant that they may resume occupancy of their former unit, once the unit is deemed ready for occupancy. The notice must explain to the tenant that the tenant must return to the property in order to retain housing subsidy.</li> <li>3) The tenant continues to be responsible for the tenant's share of the rent. The regional or satellite office is responsible for inspecting the pass-through apartment before occupancy begins to ensure it meets the UPCS. The owner shall provide a third party HUD-approved inspector to conduct the inspection.</li> </ul> |
| 14   | <ol> <li>Should the displaced tenant choose not to return, the owner may rent the</li></ol>   |
| 15   | repaired unit to an eligible Section 8 applicant.   |
| 16   | <ul> <li>a) The owner must first inform the tenant in writing that their assistance is</li></ul>  |
| 17   | being terminated.   |
| 18<br>19<br>20<br>21<br>22<br>23<br>24<br>25 | <ul> <li>b) The owner must first terminate the pass-through lease that the owner executed on behalf of the displaced tenant before leasing the unit to another Section 8 eligible applicant.</li> <li>5) Should the temporarily displaced tenant move from the temporary unit before their damaged rental unit is made available for their return, the owner can no longer voucher for the temporary unit. The tenant is considered permanently housed elsewhere at their own expense, unless the temporary housing becomes uninhabitable.</li> </ul>   |
| 26   | 6) When the original unit is fully repaired and ready for occupancy, all Section 8  |
| 27   | and HAP provisions apply.   |
| 28   | 7) The pass-through arrangement is only available to tenants and owners who   |
| 29   | voluntarily agree to the conditions in Exhibit 7.2.5. HUD will not assume any   |
| 30   | additional costs such as relocation or utility expenses related to a pass-  |
| 31   | through arrangement.  |
| 32<br>33<br>34<br>35                         | <ul> <li>B. Upon approval from HUD to utilize the pass-through lease in the event of an emergency or during rehabilitation the owner must adhere to the following:</li> <li>1) Ensure that the damaged property is secured and the tenant's possessions and valuables are protected to the greatest extent possible.</li> </ul>   |

|                                     | Unit 7<br>Chapter 7.2 | Emergency and Disaster<br>2 Section 8 Pass-Through Leases   |
|-------------------------------------|-----------------------|---|
| 1<br>2                              | 2)                    | Locate similar housing within the immediate area at rents that do not exceed the current contract rent levels.  |
| 3<br>4<br>5<br>6                    | 3)                    | Inspect, or cause to be inspected each temporary replacement dwelling unit to ensure that each unit meets HUD's Uniform Physical Condition Standards (UPCS), and that the units are determined by a competent inspector to be decent, safe, and sanitary.   |
| 7<br>8<br>9<br>10<br>11<br>12<br>13 | 4)                    | Fully assess and must meet the needs of tenants with disabilities to ensure<br>that the temporary replacement dwelling unit is not only comparable to the<br>tenant's current unit but fully meets applicable accessibility requirements<br>under the Fair Housing Act, Section 504 of the Rehabilitation Act of 1973, and<br>the Americans with Disabilities Act, and their implementing regulations,<br>including the provision of reasonable accommodations, reasonable<br>modifications, and program accessibility. |
| 14<br>15<br>16<br>17<br>18<br>19    | 5)                    | Enter a rental lease agreement with the owner of similar housing on behalf of<br>the affected tenant covering the period of time it takes to bring the damaged<br>unit(s) to decent, safe, and sanitary condition, and ready for the tenant to<br>return to the unit. The tenant is technically still under lease with their original<br>landlord, and must adhere to normal grievance procedures in case of possible<br>lease violations with the temporary landlord.  |
| 20<br>21                            | 6)                    | Sign a temporary lease addendum along with the tenant and the temporary property owner.   |
| 22<br>23                            | 7)                    | Must pay all moving and relocation expenses including utility connections for both moves.   |
| 24<br>25<br>26<br>27                | 8)                    | Voucher for tenant assistance and in turn pay rent to the temporary landlord<br>with those funds, not to exceed the current gross rents for the affected<br>property. Collect the total tenant payment due from each household in the<br>same manner used prior to the emergency or rehabilitation.   |
| 28<br>29<br>30                      | 9)                    | Provide the regional or satellite office with the household names, addresses,<br>and unit numbers of the families that are temporarily displaced from the<br>affected project.  |

- 31 10) Provide the regional or satellite office with the addresses and unit type(s) for
  32 all temporary, alternative units.
- 33 C. Tenant Requirements
- 341) The tenant must agree to move to temporary housing unit, which has been35found to be decent, safe, and sanitary by signing the pass-through lease.

|                      | Unit 7<br>Chapter 7.2 | Emergency and Disaster<br>2 Section 8 Pass-Through Leases   |
|----------------------|-----------------------|---|
| 1<br>2               | 2)                    | The tenant must continue to pay their portion of the rent while temporarily housed  |
| 3<br>4               | 3)                    | The tenant must abide by all house rules and lease provisions required by management of the temporary housing and sign a certification of compliance.   |
| 5<br>6<br>7          | 4)                    | The pass-through lease will terminate if the tenant is evicted either for violation of the lease with HUD or for violation of the rental agreement between the tenant and the owner of the temporary dwelling unit.   |
| 8<br>9               | 5)                    | Tenant eligibility may terminate if, upon recertification, the tenant is found to be over income for assistance under the HAP contract.   |
| 10<br>11<br>12       | 6)                    | The pass through lease on behalf of the tenant will terminate if the tenant household voluntarily terminates its tenancy and gives up its housing assistance.   |
| 13<br>14             | 7)                    | When the owner has fully restored the tenant's unit, and the tenant chooses not to return the pass-through lease and the tenant's subsidy will terminate.   |
| 15<br>16             |                       | egional or Satellite Office Processing Requirements<br>The account executive approves and monitors rehabilitation, if applicable.   |
| 17<br>18<br>19       | 2)                    | The account executive works with the owner/agent regarding any emergency (i.e. fire, tornado, flood, etc.), and follow guidance in Chapter 7.01 of this Handbook pertaining to a Presidentially declared disaster or emergency.   |
| 20<br>21<br>22       | 3)                    | The account executive, upon HUD's approval, provides an approval letter to the PBCA/CA and owner/agent to reroute the HAP funds to pass through to the temporary property owner.  |
| 23<br>24             | 4)                    | HUD will notify the owner that he is entitled to resumption of HAP for the vacated dwelling unit if:  |
| 25                   |                       | 1) the unit is restored to decent, safe, and sanitary condition,  |
| 26                   |                       | 2) the family is willing to and does move back into the restored unit, and  |
| 27                   |                       | 3) a deduction is made for the expense incurred by the family for both moves.   |
| 28                   |                       | Please reference 24 CFR 5.703 for more information.   |
| 29<br>30<br>31<br>32 | 5)                    | In the event of circumstances beyond the owner's control, which require the extension of relocation beyond 12 months, the owner must coordinate with the local HUD office to provide permanent relocation pursuant to the Uniform Relocation Act. If permanent relocation is provided, HUD may offer the tenant |

permanent relocation assistance. If Community Development Block Grants or
 HOME funds are used, the Uniform Relocation Act requirements need further
 review by the headquarters Office of Asset Management and Portfolio
 Oversight.

|  | Chapter 7.2 Se   | mergency and Disaster<br>ection 8 Pass-Through Leases<br>ample Letter to Performance-Based Contract Administrator/Contract Administrator  |
|--|--|---|
| 1<br>2                                 | Exhibit 7.2-1  | Sample Letter to Performance-Based Contract<br>Administrator/Contract Administrator   |
| 3                                      | Date   |   |
| 4                                      |  |   |
| 5                                      | RE: Name:  |   |
| 6                                      | Number:  |   |
| 7                                      | Location:  |   |
| 8                                      |  |   |
| 9                                      | Dear   | :   |
| 10<br>11<br>12                         | •  | dence is to verify the emergency, disaster, or rehabilitation regarding the . The conditions at property name from disaster or rehabilitation are   |
| 13                                     | 1.   |   |
| 14                                     | 2.   |   |
| 15                                     | 3.   |   |
| 16                                     | 4.   |   |
| 17<br>18<br>19<br>20<br>21<br>22<br>23 | can temporarily<br>tenants in those<br>Inspection" stat<br>unassisted unit | wed the Housing Assistance Payments (HAP) contract to determine if we<br>pass through the Section 8 assistance for units and displaced<br>e units. The HAP contract Section entitled "Maintenance, Operation, and<br>tes "The Owner agrees to maintain and operate the contract units,<br>s, if any, and related facilities to provide decent, safe, and sanitary<br>ng the provision of all the services, maintenance, and utilities set forth in<br>f this contract". |
| 24<br>25<br>26<br>27<br>28             | dwelling unit in<br>corrective actio<br>its rights or rem                  | Finance Agency (HFA) notifies the owner that he has failed to maintain a decent, safe, and sanitary condition and the owner fails to take n within the time prescribed in the notice, the HFA may exercise any of nedies under the contract. These rights or remedies may include IAP, even if the family continues to occupy the unit.   |

- 29 If the family opts for another dwelling unit with Section 8 assistance, and the HFA does
- 30 not have other Section 8 funds for such purposes, the HFA may use the pass through of
- 31 HAP for rehousing the family in another unit. HUD will notify the owner that he is entitled
- 32 to resumption of HAP for the vacated dwelling unit if:

| Unit 7.0      | Emergency and Disaster   |
|---------------|--|
| Chapter 7.2   | Section 8 Pass-Through Leases  |
| Exhibit 7.2-1 | Sample Letter to Performance-Based Contract Administrator/Contract Administrator |
|               |  |

- 1 1) the unit is restored to decent, safe, and sanitary condition,
- 2 2) the family is willing to and does move back into the restored unit, and
- 3 3) a deduction is made for the expense incurred by the family for both moves.

4 As indicated, contract administrator's name will allow the disaster or rehabilitation

5 property owner to pass through the Section 8 funds to rehouse the tenants in another

6 dwelling. Even though the owner is not at fault, HUD's concern is for the families. The 7 owner will prepare a Temporary Lease Addendum (copy enclosed) for both parties to

owner will prepare a Temporary Lease Addendum (copy enclosed) for both parties to
 sign and date. The Temporary Lease Addendum must state that once the unit has been

9 restored the family will move back into the unit. The disaster or rehabilitation property

- 10 owner will absorb all reasonable costs incurred from the move by the family.
- 11 This is a temporary resolution due to the disaster or rehabilitation to assist the tenants.
- 12 The disaster or rehabilitation property owner will provide the temporary property
- 13 manager and the performance-based contract administrator with monthly reports of any
- 14 changes and status in the restoration of the units until the restoration is completed.

| 15 | For further assistance, please contact name at (***) ***-extension, or by email at email |
|----|--|
| 16 | address.   |

- 17
- 18 Sincerely,
- 19
- 20 Name
- 21 Title
- 22
- 23 Enclosure
- 24

|  | Unit 7.0Emergency and DisasterChapter 7.2Section 8 Pass-Through LeasesExhibit 7.2-2Sample Letter to Owner  |
|--|--|
| 1  | Exhibit 7.2-2 Sample Letter to Owner   |
| 2  |  |
| 3  | Date   |
| 4  |  |
| 5  | RE: Name:  |
| 6  | Number:  |
| 7  | Location:  |
| 8  |  |
| 9  | Dear::   |
| 10<br>11<br>12<br>13<br>14<br>15   | Due to the disaster or rehabilitation regarding the above property, the rents for the affected units shall be passed through up to twelve (12) months beginning with the date of the emergency, disaster, or rehabilitation. This pass through is in accordance with Section which ever applies from the HAP contract and shall continue in effect until the owner has fully restored the building to a habitable condition at least equal to its condition on the date of the emergency, disaster or rehabilitation.  |
| 16   | In the interim, the owner is authorized and required to:   |
| 17<br>18<br>19<br>20<br>21<br>22<br>23<br>24<br>25<br>26<br>27<br>28<br>29<br>30<br>31<br>32 | <ul> <li>Locate similar housing within the immediate area at rent levels that do not exceed the current contract rent levels.</li> <li>Inspect, or cause to be inspected each temporary replacement dwelling unit to ensure that each unit is habitable, that it meets all UPCS requirements for rental units of equal age and construction, and that the units are determined by a competent inspector to be decent, safe and sanitary.</li> <li>Ensure that any temporary replacement dwelling are comparable and meet applicable accessibility requirements for tenants and family members with disabilities under the Fair Housing Act, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990, and their implementing regulations, including the provision of reasonable accommodations, reasonable modifications, and program accessibility.</li> <li>Enter rental agreements with the owners of such other housing on behalf of the affected tenants to cover the period of time it takes to restore the unit to decent, safe, and sanitary condition and prove adequate for the tenant to return to the unit.</li> </ul> |

- Sign the Temporary Lease Addendum along with the current property owner, tenant, and temporary property owner (copy enclosed).
- Pay rent for such housing units on behalf of each affected tenant at rents that do not exceed the current gross rents at name of property. The owner collects HAP

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| Exhibit 7.2-2 | Sample Letter to Owner        |

- subsidy funds and in turn pays rent to the temporary property owner with HAP funds.
- Collect the total tenant payment due from each household in the same manner as when each tenant resided at name of property.
- Collect the rental assistance for all affected tenant households in the same
   manner and at the same time as units which are not affected by the disaster or
   rehabilitation.

8 Please note that the owner must absorb all reasonable costs incurred from the move by
9 the family. This is a temporary resolution due to the disaster or rehabilitation to assist
10 the tenants. Any changes and the status of the restoration of the units and/or the HAP
11 must be provided to the performance-based contract administrator and project manager

on a monthly basis until completed. The HAP is provided in the manner set forth aboveon behalf of each affected tenant until the first occurrence of any of the following events:

- the tenant moves from the temporary housing unit without prior written authorization from the owner;
  the tenant is evicted for violation of either the existing lease or for violation of the rental agreement between name of property and the owner of the temporary
  - dwelling unit;
  - the tenant is no longer eligible for assistance under the HAP contract;
    - the tenant household voluntarily terminates its tenancy and gives up its housing assistance; or
    - the tenant's apartment at name of property is fully restored and made available for occupancy by the tenant.

If the tenant refuses to move back to name of property after the affected apartments
have been restored, the HAP provided to the tenant shall be terminated and the
assistance to the name of property unit shall be resumed as it was before the disaster
or rehabilitation.

- For further assistance, please contact name at (\*\*\*) \*\*\*-extension, or by email at email address.
- 30

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22 23

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2

3

- 31 Sincerely,
- 32
- 33 Name
- 34 Title
- 35
- 36 Enclosure

| 1   | Unit 7.0Emergency and DisasterChapter 7.2Section 8 Pass-Through LeasesExhibit 7.2-3Temporary Lease AddendumExhibit 7.2-3Temporary Lease Addendum   |  |  |
|---|--|--|--|
| 2   | Name of Property   |  |  |
| 3   | Temporary Addendum to Lease  |  |  |
| 4   | Temporary Displacement due to Emergency, Disaster, or Rehabilitation   |  |  |
| 5   |  |  |  |
| 6<br>7<br>8   | Name of tenant, the undersigned tenant of apartment number number, located in the name of property, address of property, hereby acknowledges, understands, and agrees to the following:  |  |  |
| 9<br>10<br>11<br>12<br>13<br>14<br>15<br>16<br>17<br>18<br>19<br>20<br>21<br>22<br>23<br>24<br>25<br>26<br>27<br>28<br>29<br>30 | <ol> <li>Due to the disaster or rehabilitation which occurred at name of property, the apartment rented to me is no longer habitable.</li> <li>Until the property is fully restored and habitable, I request that I be permitted to move to another dwelling unit of approximately equal quality and at a rent that does not exceed \$ dollar amount per month. I further request that the replacement unit be inspected by a person knowledgeable in housing quality standards and competent to determine the habitability of the dwelling. By signing this Temporary Lease Addendum, the property owner permits such move and agrees to provide for such inspection.</li> <li>I agree to move to the temporary housing unit only after it has been inspected and found to be decent, safe and sanitary; and, only after an agreement for renting the unit has been signed between name of property and the property owner responsible for the temporary housing unit.</li> <li>I understand that I must pay to the temporary property owner my portion of the rent each month in the same manner and amount as required by the existing lease between the disaster or rehabilitation property and me (us).</li> <li>I agree to familiarize myself with, abide by all house rules and lease provisions required by the management of the lease for my name of property apartment. I understand that violation of any such house rule or lease provision may result in penalties or eviction from the dwelling unit and termination of my housing assistance.</li> </ol> |  |  |
| 31<br>32<br>33<br>34<br>25  | 6. When I am notified that my apartment at name of property is fully restored to its original use and condition, I agree to move into the restored apartment without undue delay, leaving the temporary housing unit in good, clean, and habitable condition. I will be responsible for any claims against me by the property owner of the temporary housing unit for damagee, cleaning, etc.  |  |  |
| 35<br>36<br>37<br>38<br>39  | <ul> <li>the temporary housing unit for damages, cleaning, etc.</li> <li>7. I understand and agree that the name of property owner may terminate the housing assistance payments made on my behalf if I move from the temporary housing unit without the written consent of name of property during the time this Temporary Lease Addendum is in force</li> </ul>  |  |  |

39 Temporary Lease Addendum is in force.

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- 8. If I refuse to return to my name of disaster or rehabilitation property apartment at the time it becomes ready for occupancy the name of property owner may terminate the housing assistance payments made on my behalf.
- 4 For its part, name of property owner acknowledges, understands, and agrees to the 5 following:
- After a competent inspector has inspected a unit and it is determined to be
   decent, safe, and sanitary, the undersigned tenant is permitted to move to the
   temporary housing unit.
  - Name of property shall collect all tenant-paid rent and HAP as though the name of property was unaffected by the emergency, disaster or rehabilitation and occupied.
- Name of property shall enter into a rental agreement, if required, to provide temporary housing units for occupancy by the undersigned tenant. Such agreement shall provide that name of property will pay rent that does not exceed \$dollar amount per month for the temporary housing unit on behalf of the undersigned tenant.
- 17 4. Name of property owner shall allow the undersigned tenant to deduct from the 18 tenant paid portion of the rent an amount that equals the cost of moving from the 19 damaged unit to the temporary housing unit. When the emergency, disaster or 20 rehabilitation unit is restored, the undersigned tenant must move from the 21 temporary housing unit to the original apartment. Such costs shall include utility 22 hookup and, if the tenant had a phone in service at the time of the disaster or 23 rehabilitation, a phone reconnect charge which is exclusive of regular phone use 24 charges. The tenant must document all such charges and must be accepted and 25 approved by name of property.
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THIS ADDENDUM SHALL BECOME EFFECTIVE ON THE DATE IT IS SIGNED AND
SHALL REMAIN IN EFFECT UNTIL TERMINATED BY NAME OF PROPERTY OR
UNTIL IT IS FURTHER AMENDED BY MUTUAL AGREEMENT BETWEEN THE
UNDERSIGNED TENANT AND NAME OF PROPERTY.

| 31 |                    |            |
|----|--------------------|------------|
| 32 | BY:                | , TENANT   |
| 33 | DATE:              |            |
| 34 | (NAME OF PROPERTY) |            |
| 35 |                    | , LANDLORD |
| 36 | DATE:              |            |

Unit 7.0Emergency and DisasterChapter 7.2Section 8 Pass-Through LeasesExhibit 7.2-4Section 8 Pass Through Lease

- 1 Exhibit 7.2-4 Section 8 Pass Through Lease
- 2 Information Memorandum
- 3 4

Property Name:

- 5 Project Number: \_\_\_\_\_
- 6 Section 8 Number:
- 7
- 8 Owner Name: \_\_\_\_\_
- 9 Performance-Based Contract Administrator's (PBCA) Name:

10 Property owners with tenants under a project-based Section 8 (PBS8) HAP contract

- whose unit is uninhabitable may temporarily lease a habitable unit in another building
   that meets the Uniform Physical Condition Standards (UPCS). The property owner,
- 13 tenant, and temporary property owner sign a temporary lease and begin to voucher for
- 14 the contract rent for that temporary unit. The property owner pays no more than the
- 15 HAP contract rent on the temporary dwelling. When the tenant's permanent rental unit is
- 16 restored to habitable condition the owner notifies the tenant that they may resume
- 17 occupancy of their former unit. The tenant is still responsible for the tenant's share of
- 18 the temporary rent (30 percent of their adjusted gross income). The PBCA or U.S.
- 19 Department of Housing and Urban Development (HUD) is responsible for inspecting the
- 20 proposed pass-through apartment before occupancy to ensure it meets HUD's physical
- standards. Or, the owner may provide a third party inspector acceptable to the PBCA or
- HUD to perform the inspection.
- 23 Should the displaced tenant fail to return, the owner may rent the repaired unit to an
- eligible Section 8 applicant. Before doing so, however, the owner must inform the tenant
- in writing that their assistance is terminated. In the event that the owner rents the unit to
- an eligible Section 8 applicant, the owner must first terminate the pass-through lease all
- parties executed. In addition, should the temporarily displaced tenant move from the
   temporarily leased unit before their permanent rental unit is repaired and made
- 29 available for their return, the owner can no longer voucher for the temporary unit and
- 30 the tenant is considered permanently housed. Once the original unit is fully repaired and
- 31 ready for occupancy, all Section 8 provisions apply. This arrangement calls for close
- 32 contact and cooperation between the owner and tenant.
- 33 The pass-through arrangement is only available to tenants and owners who voluntarily
- agree to the conditions. HUD will not assume any additional costs such as relocation or
- 35 utility expenses or related to a pass-through arrangement.
- 36 OWNER'S COMMUNICATION RESPONSIBILITY
- 37 In the event of a temporary disaster or rehabilitation of the property, owners have a
- responsibility to ensure that the property is secured and that tenants' possessions and

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| Exhibit 7.2-4 | Section 8 Pass Through Lease  |

- 1 valuables are secured and protected to the greatest extent possible. Tenants have a
- 2 right to return to the unit from which they were displaced once their residence is
- 3 repaired so owners must make a concerted effort to track displaced tenants by phone,
- 4 mail, family, friends, or some other method. An owner may offer, and a tenant may
- 5 accept, an alternate unit acceptable to all parties if that will facilitate a displaced tenant's
- returning to a permanent residence. However, once a tenant accepts any permanent
   housing they no longer have a right to return to the unit from which they were displaced
- 7 housing they no longer have a right to return to the unit from which they were displaced.
- 8 In the event a property's rental office has to be vacated, the owner should publish where
- 9 he or she can be contacted and should regularly inform tenants as to progress
- 10 regarding repairs and when they might re-occupy their residence. Owners must inform
- all displaced tenants in writing at least 60 days prior to the expected date that the unit
- 12 will be ready for re-occupancy. The notice must be issued via regular and certified mail
- 13 to the tenant's last known address, or via social media such as email or text-messaging
- 14 (Owners should collect as many forms of contact information as applicable). Owners
- 15 should be reminded of their duties to ensure that this information is provided in
- accessible formats for persons with disabilities and in the appropriate language for
   persons with limited English proficiency (LEP). Owners should also be reminded of their
- 18 duty to make reasonable accommodations for persons with disabilities.
- 19 Displaced tenants must respond within 30 days of the notice and inform the owner of
- 20 their intention to return or not, and provide contact information. The response must be in
- writing, although the tenant may also call the owner's contact representative to indicate
- his or her decision and to ask any questions they may have about returning. If the
- tenant does not respond within 30 days from the date of the notice, the owner must
- send a second notice notifying the tenant that he or she no longer has a right of return to the unit that the tenant occurring prior to the temperany disaster or rehabilitation
- to the unit that the tenant occupied prior to the temporary disaster or rehabilitation.
  Those tenants indicating an intention to return must be given a minimum of 60 days
- 27 from the date the unit is ready for re-occupancy to re-occupy the unit. An owner has the
- option to give a displaced tenant a longer period to return to the property. Once again,
- 29 owners should be reminded of their duties to ensure that this information is provided in
- accessible formats for persons with disabilities and in the appropriate language for
- persons with LEP, and of their duty to make reasonable accommodations for persons
- 32 with disabilities.
- 33 An owner may offer an available comparable unit to a displaced tenant if the unit that 34 the tenant occupied before the temporary disaster or rehabilitation cannot be repaired or 35 if the repairs require a long period of time to complete. If a returning tenant accepts an 36 alternate unit, the tenant(s) is considered re-housed and not eligible for additional unit 37 transfer except in accordance with HUD Handbook 4350.3 REV-1, Occupancy 38 Requirements of Subsidized Multifamily Housing Programs. If the displaced tenant(s) 39 resided in a Section 8 HAP unit and was/were over-or under-housed, as defined in the 40 aforementioned handbook, prior to the temporary disaster or rehabilitation, an
- 41 appropriate size unit must be offered as a replacement if available.
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2 If a displaced tenant fails to return after notifying the owner of his or her intention to

return during the right to return period and there was no agreement between the 3

4 displaced tenant and the owner to extend the time period, the owner may take action to

5 terminate the lease in accordance with local law, the Temporary Lease Addendum, and

- rent the unit. In this case, the tenant no longer has a right to return to the unit, will be 6
- 7 treated as a new applicant, and will have no priority as a temporary disaster or
- 8 rehabilitation displaced tenant on the waiting list.

#### 9 TENANT COMMUNICATION

10 Tenants should be informed that if they are displaced because of a temporary disaster

or rehabilitation, they are responsible for advising the owner and/or the owner's 11

12 representative of their temporary housing location and their intentions during and after

13 the temporary disaster or rehabilitation. If the displaced tenant has a new temporary

- 14 address or telephone number, they should provide it to the owner or agent of the
- 15 development from which they were displaced. Tenants should also be advised that due
- to potentially dangerous conditions, they may not have ready access to their 16

17 possessions. Owners are responsible for securing the property to the best of their ability

18 immediately after the disaster and to protect the personal property of the tenants. The

- 19 tenant needs to contact their insurance agent (rental insurance) for any coverage on
- 20 their personal property.
- 21 Disposal of any personal property must be done in accordance with local law.
- 22 Additionally, owners may take action to terminate a lease and dispose of personal
- 23 property in accordance with local law when displaced tenants indicate their intention not
- to return or fail to respond to the owner's notice. 24
- 25 PLAN FOR REPAIR OF DAMAGED PROPERTY OR REHABILITATION
- 26 A recovery plan is essential for every damaged or rehabilitated property. There should
- 27 be a comprehensive plan and timeline for all properties. The recovery plan should be measurable and include time frames. 28
- 29 The recovery plan should include measures to:
- 30 • protect tenants from displacement and mitigate health and safety concerns; 31
  - ensure that displaced tenants' property is secure and protected;
- 32 ensure that displaced tenants are returned to their apartments as rapidly as 33 possible; 34
  - protect HUD's assets;
  - ensure ongoing management operations while reducing disruption; and
- Ensure that repair and rehabilitation to properties and units are made in 36 37 compliance with applicable accessibility, reasonable accommodations, and 38 reasonable modifications requirements under the Fair Housing Act, Section 504 39 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990

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- 1 provide key personnel contacts.
- 2 Timelines are critical in developing the recovery plan. The owner/agent should strive to:
  - minimize the impact on tenants, especially where displacement occurs;
  - minimize the disruption to management operations;
  - facilitate effective coordination of recovery tasks with contractors;
- maintain communication and cooperation with HUD staff and displaced tenants;
- provide for security where necessary;
- make timely debt service and vendor payments or seek forbearance; and
- 9 identify sources of funds such as reserve for replacement funds, insurance funds, grants, loans, etc.
- 11 COMPONENTS OF A RECOVERY PLAN
- 12 The recovery plan must be submitted within 30 business days of the disaster or 30
- 13 business days prior to the rehabilitation of the property. The following are key
- 14 components that must be documented in an acceptable recovery plan. Additional
- 15 information may be required depending on the type and extent of the disaster or
- 16 rehabilitation:

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- Primary contact information for owner, management agent, etc.
  - Summary of damage and impact analysis.
  - Recovery strategy that includes a proposal for restoring the property to normal condition.
- Contractor award information, including supporting documentation that the award meets HUD's procurement requirements. If normal procurement practices are impractical and the owner cannot advertise or collect bids, then he/she must justify the method used and the certified public accountant must verify costs in the next yearly audit.
  - Tentative completion dates for major systems.
  - Overall completion date for all damaged items.
- Process for coordinating temporary tenant relocation and return plan of the tenants.
  An account of all escrows, information regarding any loan applications, and
  - An account of all escrows, information regarding any loan applications, and information regarding insurance claims.
- Information on any shortfalls in the funds needed to make repairs and the
   owner's plan stating how they will make up any shortfall in the funds to fully
   restore the property to its pre-disaster condition.
- Process for bringing units back on-line and moving tenants to vacant units if
   repairs will be made while tenants are in place, including a proposal for how the
   owner plans to meet the needs of persons with disabilities and/or LEP during the
   temporary relocation and return of tenants to their units.
- A plan and procedures for tracking and contacting displaced tenants, including tenants with disabilities and/or LEP.

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- 1 Additionally, the following items must be submitted with the recovery plan:
- Summary of contractor's experience
  - Copies of bids

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- Licensing and bonding documentation
- 5 INTERIM STEPS FOR OWNERS DURING REHABILITATION
- 6 Letters will be sent to the owner and PBCAs regarding additional responsibilities.
- 7 The owner is authorized to do the following:
  - Locate similar housing within the immediate area at rents that do not exceed the current contract rent level.
- Inspect, or cause to be inspected, each temporary replacement dwelling unit to ensure that each unit is habitable, that it meets all housing quality standards for rental units of equal age and construction, and that the units are determined by a competent inspector to be decent, safe and sanitary.
- Enter rental agreements with the owners of such other housing on behalf of the affected tenants to cover the period of time it takes to restore the unit to decent safe and sanitary condition and prove adequate for the tenant to return to the unit.
   Sign the Temporary Lease Addendum along with the current property owner.
  - Sign the Temporary Lease Addendum along with the current property owner, tenant, and temporary property owner (copy enclosed).
- Pay rent for such housing units on behalf of each affected tenant at rents that do not exceed the current gross rents at the affected property.
   Collect the total tenant payment due from each household in the same manner
  - Collect the total tenant payment due from each household in the same manner as when each tenant resided at the affected property.
- Collect the rental assistance for all affected tenant households in the same manner and at the same time as units which are not affected by the disaster or rehabilitation.
- Please note that the owner must absorb all reasonable costs incurred from the move bythe family.
- 29 This is a temporary resolution due to the disaster or rehabilitation to assist the tenants.
- 30 Any changes and the status of the restoration of the units and/or the HAP must be
- 31 provided to the PBCA and HUD project manager on a monthly basis until completed.
- The HAP is provided in the manner set forth above on behalf of each affected tenant until the first occurrence of any of the following events:
  - the tenant moves from the temporary housing unit without prior written authorization from the owner;
- the tenant is evicted for violation of either the existing lease or for violation of the rental agreement between the affected property and the owner of the temporary dwelling unit;

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- the tenant is no longer eligible for assistance under the HAP contract;
- the tenant household voluntarily terminates its tenancy and gives up its housing assistance; or
  - the tenant's apartment at the affected property is fully restored and made available for occupancy by the tenant.
- 6 If the tenant refuses to move back to the affected property after the affected apartments
- 7 have been restored, the HAP provided to the tenant shall be terminated and the
- 8 assistance to the affected property unit shall be resumed as it was before the disaster or 9 rehabilitation.
- 10 PBCA Information:
- 11 The PBCA reviews, approves, and submits monthly vouchers as normal. Pass through
- 12 will be continued until disaster or rehabilitation is completed.
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| Exhibit 7.2-5 | Terms and Conditions          |

# 1 Exhibit 7.2-5 Terms and Conditions

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- 1. The HUD-assisted project owner is responsible for negotiating the terms of the Temporary Lease Addendum with the owners of the alternative temporary housing and obtaining approval from the local MFH Hub.
  - 2. The HUD-assisted owner continues to request vouchers for assistance upon execution of a lease with the owners of the alternative housing unit.
- 3. The alternative housing units must be decent, safe, sanitary, and meet local housing codes. HUD must inspect the units to ensure they meet these qualifications.
- 4. The owner of the HUD-assisted unit must execute a lease with the owners of the alternative housing unit. The local Multifamily regional office must review the pass-through leases.
- 5. If the temporary housing is the same bedroom size as the tenant's prior unit, the owners may submit vouchers for assistance up to the Section 8 HAP contract rent levels for the prior unit, not exceeding the rental charge of the temporary unit.
- If the temporary housing is a greater bedroom size than the tenant's prior unit, the owner may submit vouchers for assistance up to the Section 8 HAP contract rent levels for the prior unit, not exceeding the rental charge of the temporary unit.
  - 7. A tenant may temporarily relocate to a unit of lesser bedroom size than the prior unit so long as the number of persons housed remains the same. In these cases, the owner may submit vouchers for assistance up to the prior unit's contract rent level, not exceeding the rental charge of the temporary unit. For example:
    - The uninhabitable unit was two bedrooms, occupied by a parent and child, and had a contract rent of \$500.
    - The one-bedroom contract rent level at the impacted project is \$400.
    - The temporary unit is a one bedroom, can accommodate the mother and child on a temporary basis, and has a rental charge of \$450.
    - The owner may voucher for assistance at the temporary contract rent of \$450.
- 8. Tenants must continue to pay their share of the rental payment to the owners of the HUD-assisted project. The HUD-assisted owner is responsible for paying the rental payment to the owners of the temporary unit. The tenant is responsible for any additional charges in excess of their Section 8 HAP contract rent or for other services that might be provided in excess of the subsidy received at the permanent unit.
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  9. The HUD-assisted owner pays the contract rent on the temporary unit until the tenant's permanent rental unit has been restored to a habitable condition, and the owner notifies the tenant that they may resume occupancy at their unit. The tenant continues to be responsible for their rental contribution during the period of time the temporary unit is occupied.
- 43 10. The tenant must sign a certification of compliance with the house rules of the44 owner of the temporary housing.

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- 11. Owners and tenants are encouraged to locate temporary alternative housing that has the same utility payment arrangements as their permanent housing. This consistency will permit vouchering for rental assistance to continue without adjustment for utility allowances. Temporary adjustments to contract rents may be made if required to accommodate changes in utility payment responsibility, so long as the contract rent levels of the prior unit are not exceeded.
- 12. If the displaced tenant fails to return to the repaired unit, the owner may lease the unit to an eligible Section 8 applicant. The owner must inform the tenant in writing that their assistance is terminated. In the event that the owner rents the unit to an eligible Section 8 applicant, the owner must first terminate the lease that the owner executed on behalf of the displaced tenant. The Office of General Counsel advised that this condition may be imposed as long as the Section 8 HAP contract is amended.
  - 13. The owner must pay all moving and relocation expenses including utility connections for both moves.
  - 14. The owner must provide the local MFH regional office with the household names, addresses, and unit numbers for the families that will be temporarily displaced from their permanent housing.
    - 15. The owner must provide the local MFH regional office with the addresses and unit type for all temporary, alternative units.
    - 16. The pass-through lease arrangement is only available to tenants and owners who voluntarily agree to the conditions. HUD does not assume any additional costs such as relocation or utility expenses related to a pass-through arrangement.
- 17. In the event of circumstances beyond the owner's control, requiring the extension
   of relocation beyond 12 months, the owner must provide permanent relocation
   pursuant to the Uniform Relocation Act, which may result in tenants being offered
   permanent relocation assistance. If Community Development Block Grant or
   HOME funds are used, Uniform Relocation Act requirements need further review
- 30 by headquarters Office of Asset Management and Portfolio Oversight.